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SOUTH AFRICAN RESERVE BANK
Prudential Authority

Dear Industry Partners,

AML/CFT Umoja Solution update

Returns submission deadline

The deadline for the submission of the returns is as follows:

Accountable Institution	Deadline
Local Banks	31 July 2022
Foreign Subsidiaries	31 July 2022
Life Insurers	31 August 2022

Click [here](#) to access the portal and finalise your submissions.

Congratulations to Sasfin Bank Limited for being the first accountable institution to complete and submit their return on the portal.

Support extended

The Prudential Authority (PA) is pleased to share that the virtual support centre has been extended until **Friday, 5 August 2022** and will continue to run daily between 09:30 - 13:00. Click [here](#) join.

Please note that this is not a meeting for attendance, but a platform for logging any issues related to the submission of returns on the portal. All attempts will be made to resolve all issues when they are logged. Some issues may require escalation and therefore take more than a day to resolve. You are encouraged not to wait until the last day to submit returns.

Support resources

Please refer to the PA website [PA Transformation Programme \(resbank.co.za\)](http://resbank.co.za) under the “Umoja Solution” tab for the following information:

1. Training material
2. Declaration form templates
3. Return templates
4. Previous communications (under the “Latest News” tab on the right)

All queries about the submissions should be directed to:

1. Local Banks LocalBank.RiskReturn@resbank.co.za
2. Banking Subsidiary AMLCFTreturn@resbank.co.za
3. Life Insurance Insurancesurvey2@resbank.co.za

4. Virtual support centre - click [here](#) join.

Important reminder - update your details

To ensure that communication from the PA Transformation Programme reaches you timeously, please provide us with your information by clicking [here](#). Please forward this link to any relevant contacts in your organisation that might benefit from receiving PA Transformation related communication.

Regards,
PA Transformation Programme

Date: 29 July 2022