



SOUTH AFRICAN RESERVE BANK

2 May 2023

Opening of a teller facility at the South African Reserve Bank's Johannesburg Cash Centre

Owing to the current renovations at the South African Reserve Bank (SARB) Head Office in Pretoria, the SARB will be opening a walk-in teller facility at its Johannesburg Cash Centre for members of the public who do not have a bank account to exchange mutilated banknotes as well as old series banknotes that have been withdrawn from circulation.

Members of the public who have a bank account can still exchange their mutilated and old series banknotes at their commercial bank. The list of commercial bank branches that provide this service can be found on the SARB website: www.resbank.co.za

The teller service will be offered to the public every **Tuesday and Thursday** from **09:00 to 13:00**, commencing on **2 May 2023**. For any enquiries, please contact the Johannesburg Cash Centre switchboard at 011 240 0700.

The address of the SARB Johannesburg Cash Centre is:

57 Ntemi Piliso Street
Newtown
Johannesburg
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